

# MEMBER SURVEY & EVALUATION: RESULTS

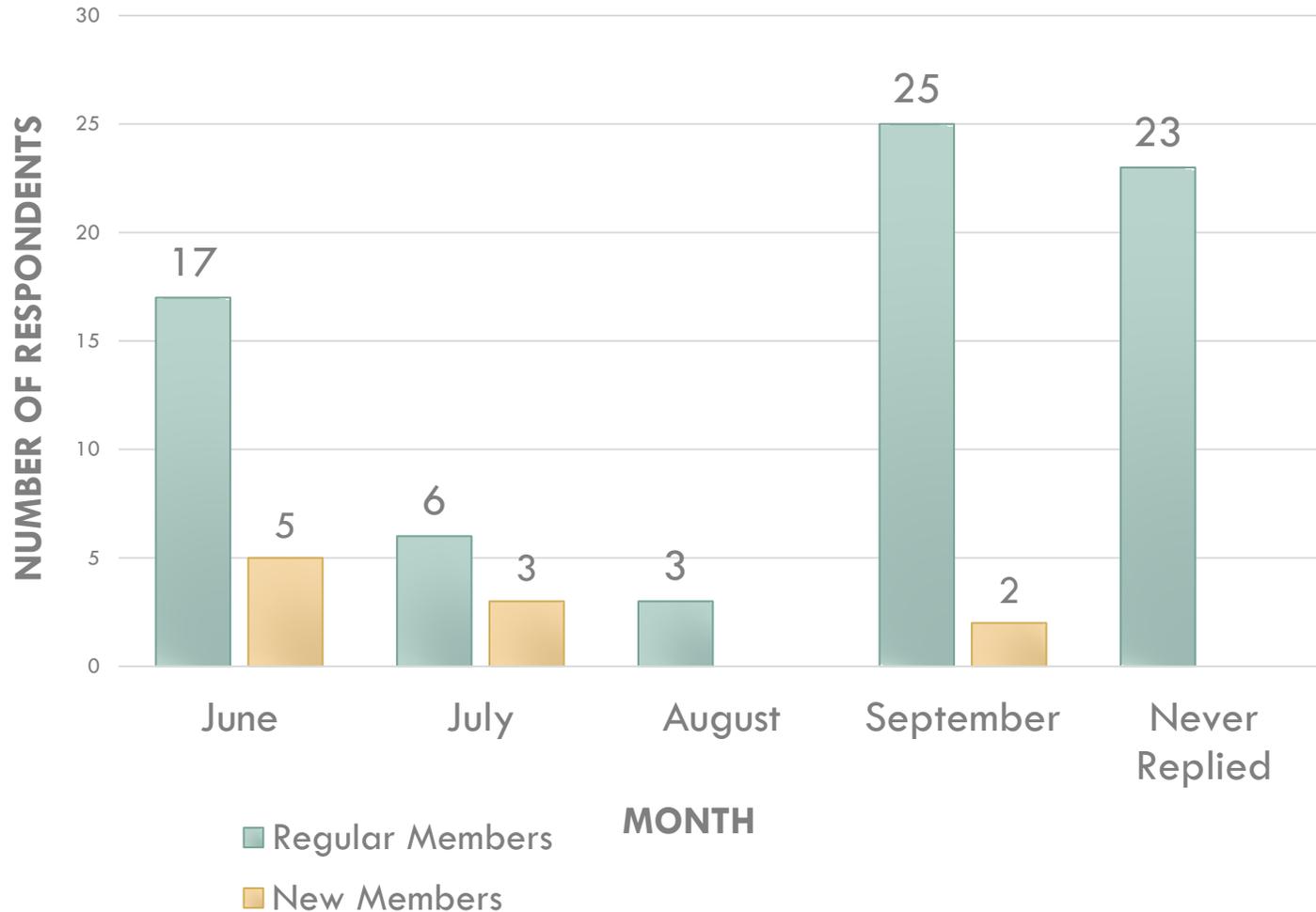
September 2017  
Member Training

University of Pennsylvania

**AGENDA:** Per feedback, will discuss today both common positives and also ways to best address potential challenges.

1. **Methods:** Are there better ways to gain feedback in the future?
2. **Review of Favorite Things:** what was reported to work well for IRB members (e.g. what they get out of experience and trainings for the future)
3. **Goals Moving Forward:**
  - Discussion of personal goals and how the IRB can help members achieve them
  - Discussion of systemic goals and how to best tackle them as a Board

# LOWER RESPONSE RATE: Many members did not have time to complete the survey in real-time.



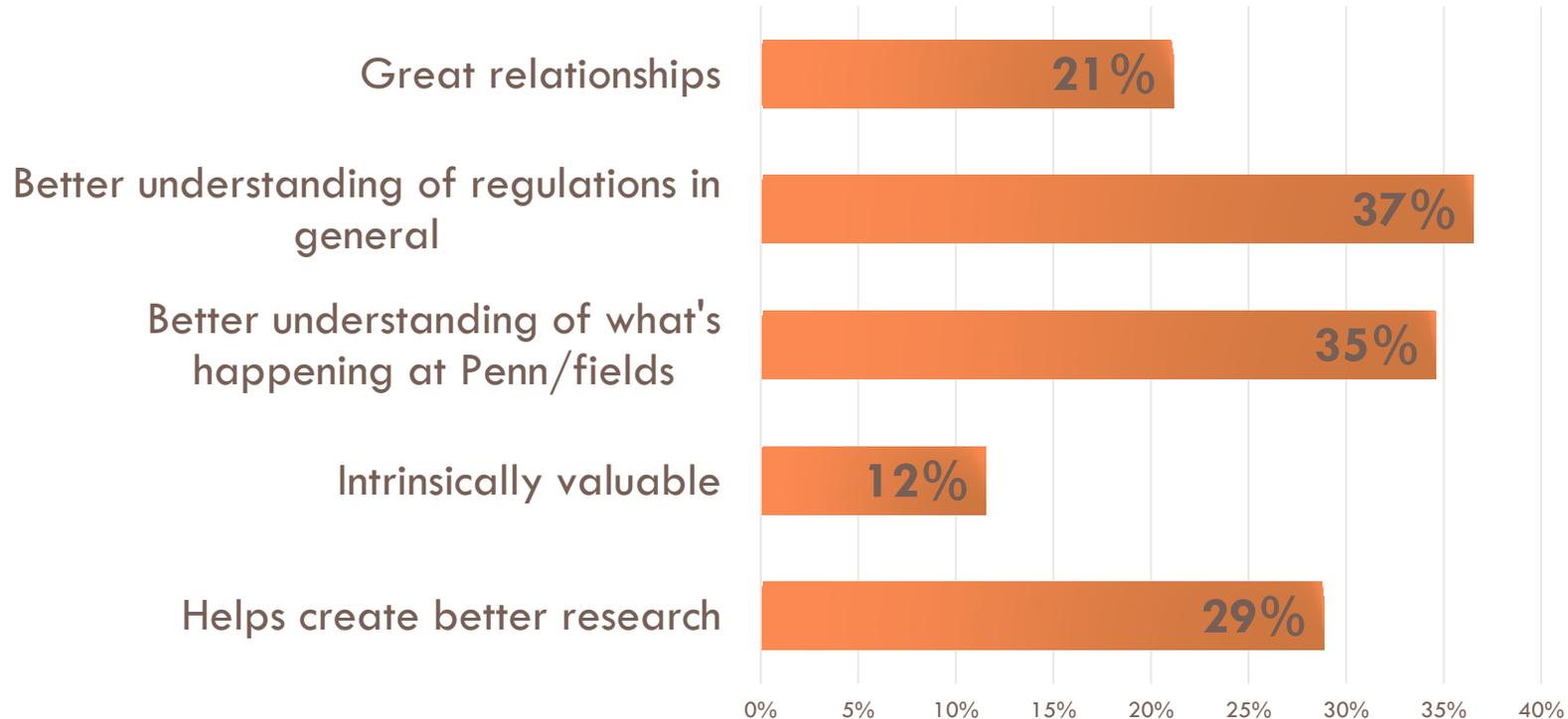
**Nearly half** of respondents completed the survey within **48 hours of the deadline.**

**Question:** *Is there a more preferred way to gather feedback?*

- Personalized sessions with admin/reg rep
- In-person completion of surveys at meeting

# IMPROVING WORK AT PENN: reported that membership improves quality of their research and their knowledge of the Penn community

Most Frequently Reported Benefits of IRB Membership Experience



# TRAINING REFRESHERS & NEW POLICIES:

Many seeking training on new Common Rule regulations, as well as extant requirements.

Regulatory Refreshers & Updates

Information on Common Rule

Case Studies

Reviewing when Penn is IRB of Record

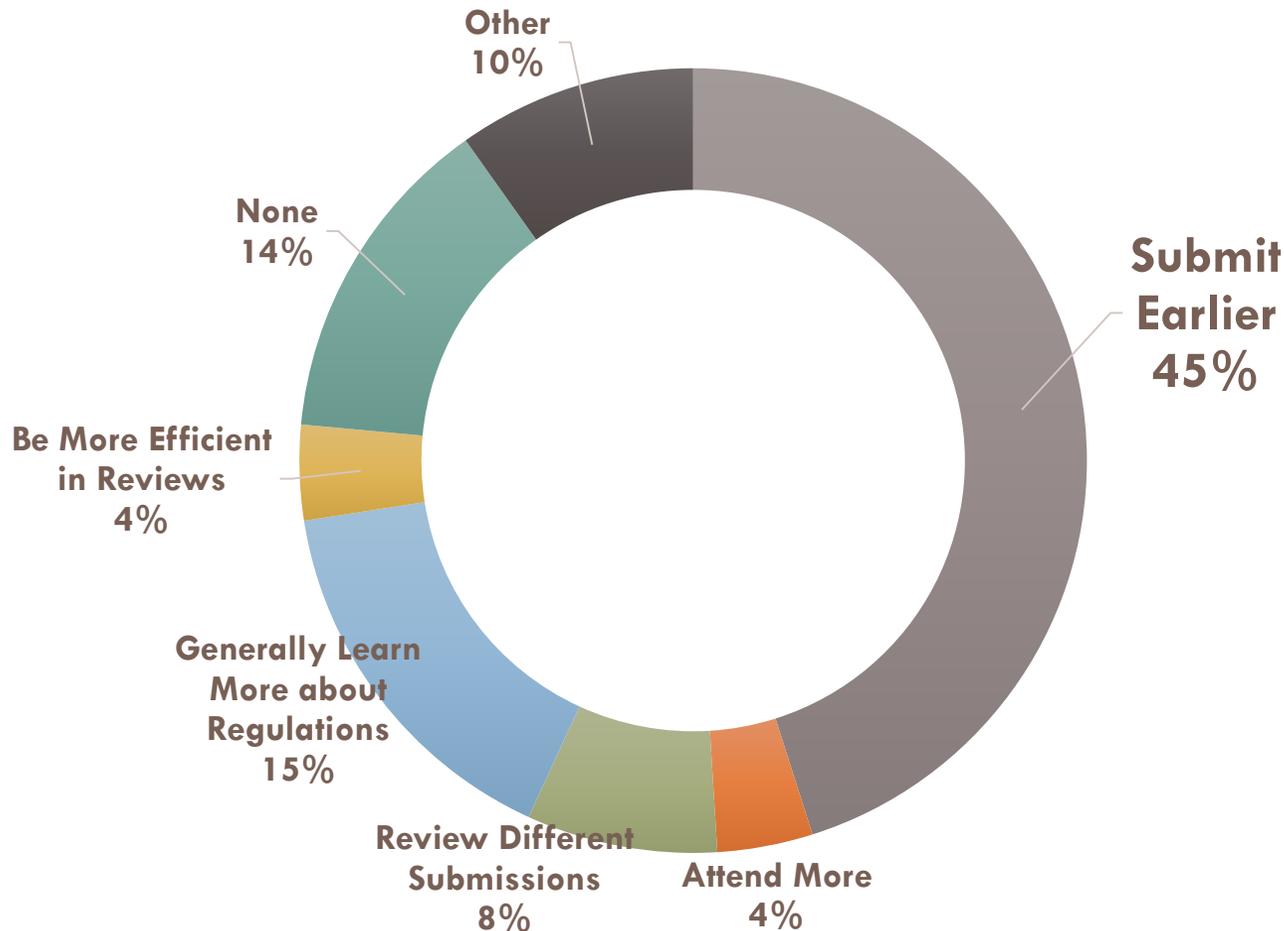
**About 1 in 3 respondents** requested that there be more trainings for **refreshers/updates on regulations.**

*Most Popular Suggestions:* issues of consent, subpart determinations, devices

**Result:** many of the trainings noted were already going to be **included for this year**; however, the refreshers listed will be worked into the coming year's trainings

# PERSONAL GOAL TO SUBMIT EARLIER: Many members have a goal of submitting notes earlier, but not as many think that more time will help.

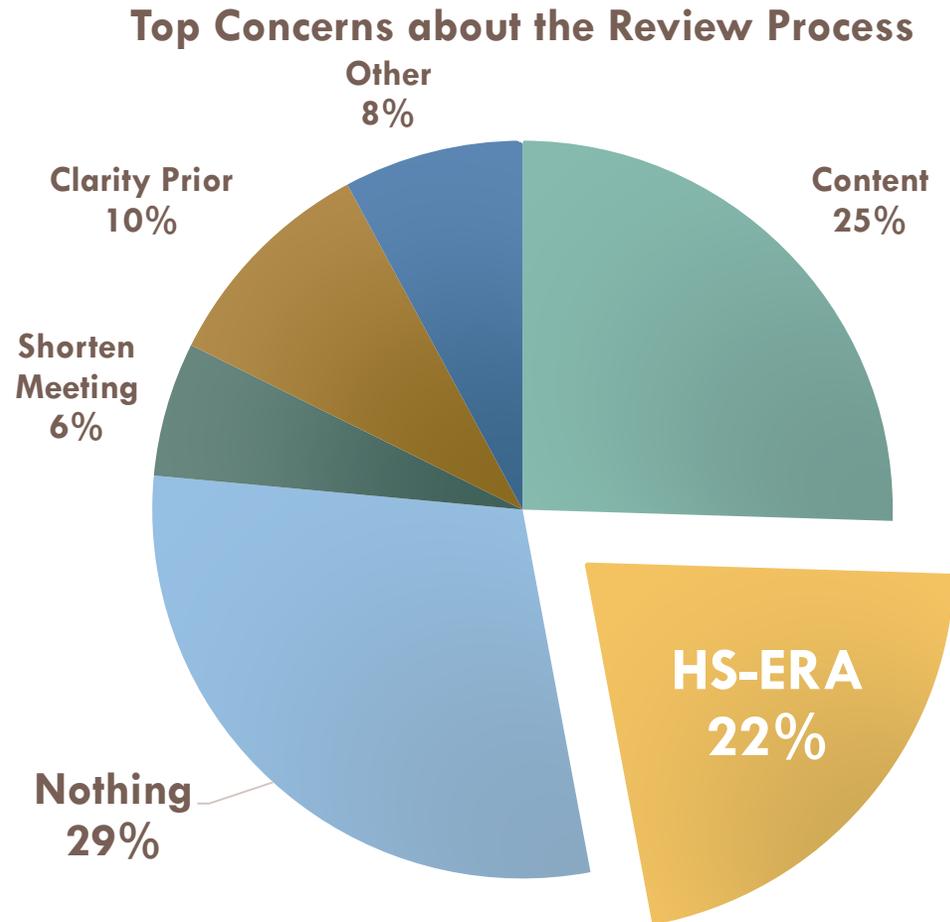
Goals for This Year



**Yet, more respondents think that longer time with the agenda would have **no impact**, rather than a positive one, on this goal.**

**Question:** *What alternative actions could help achieve this goal?*

# HS-ERA IS A BEAR: Still troubles with HS-ERA, but these have fueled recent efforts to minimize its impact.

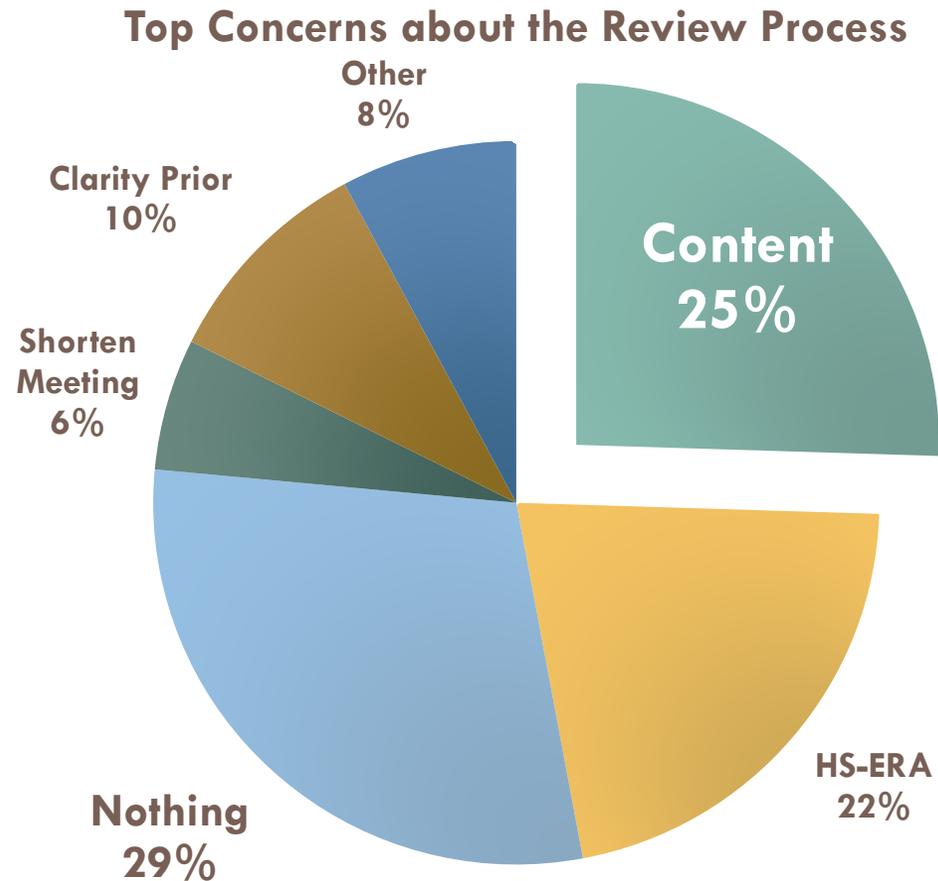


**Almost half** of respondents reported encountering regular challenges and difficulties this year, **either in certain areas or system-wide.**

**Result:** recent actions taken to minimize reliance on HS-ERA

- Use of PDF Portfolios for members
- Addition of .zip File features
- Use of separate Penn-specific forms

# WHAT GETS TO MEETINGS: Most frequent request is to raise the bar for what gets to the meeting



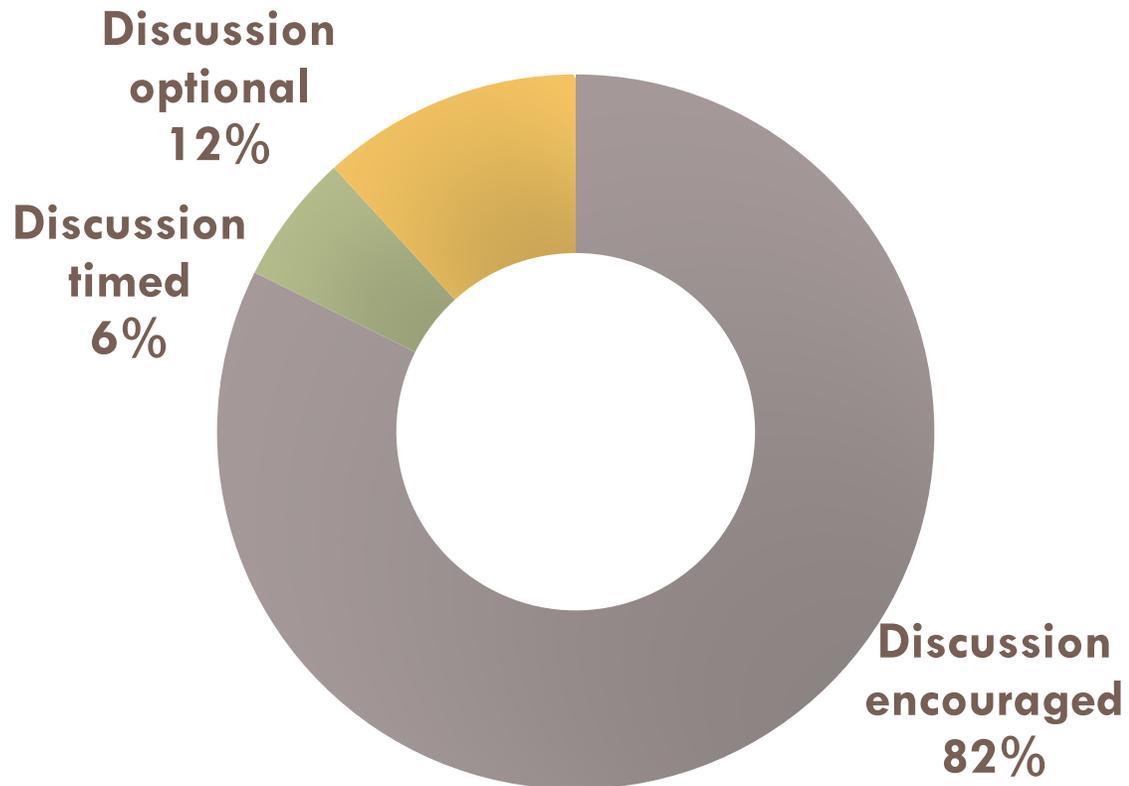
Respondents reported concerns with either **unnecessarily long** or **poorly organized applications**.

*Difficulty:* balance of subject benefit between **ensuring access** to change **versus** incomplete/**unclear provisions** for it

**Question:** *What is the preferred way to achieve this balance?*

- Better communication of safety impact
- Targeted educational outreach on submissions

# ENJOYING OPEN MEETING DISCUSSIONS: New questions on what should be there & having more



## Top Two Suggestions for Improvement:

1. Clarity on what is substantive discussion to **maximize time for dialogue**
2. More opportunities to **connect with** and learn from **other Board members**

## Questions:

*What are some important points that the Board would like to focus on?*

*Would the Board like to pursue additional, occasional activities?*